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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of  
BORTHWICK et al

Serial No. 10/594,669

Filed: September 28, 2006



Atty. Ref.: 36-2018

TC/A.U.: Unknown

Examiner:

For: COMPUTER-TELEPHONY INTEGRATION

\* \* \* \* \*

January 16, 2007

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**INFORMATION DISCLOSURE STATEMENT**

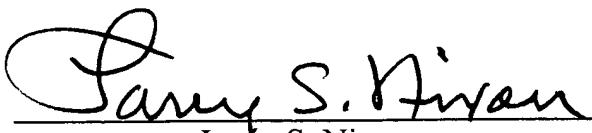
Attention is directed to the attached ISR and GB Search Report in a counterpart of this application and to a copy of each non-US patent document newly cited therein together with a copy of two further documents known to the applicant. A Form PTO SB/08a is also attached.

Official consideration and citation of all identified documents is requested.

Respectfully submitted,

**NIXON & VANDERHYE P.C.**

By:

  
Larry S. Nixon  
Reg. No. 25,640

LSN:vc  
901 North Glebe Road, 11th Floor  
Arlington, VA 22203-1808  
Telephone: (703) 816-4000  
Facsimile: (703) 816-4100

